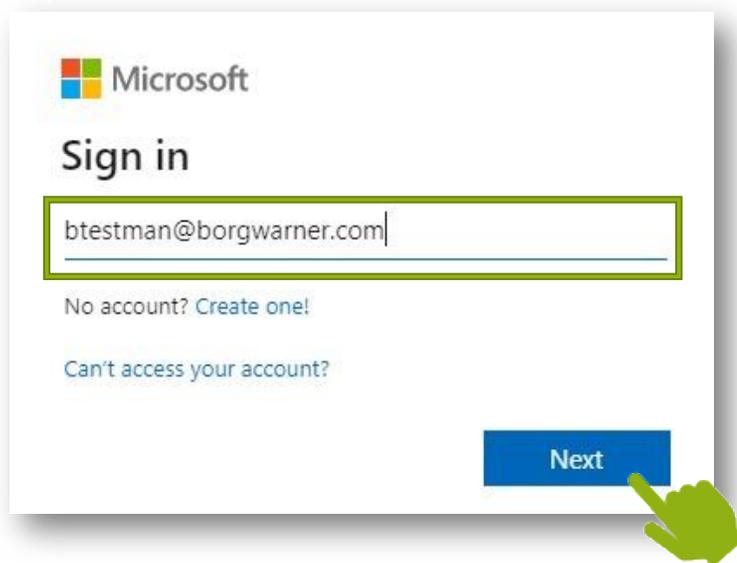


## How to enroll or verify Multi-Factor Authentication for legacy Delphi Technologies users

**NOTE: Due to different versions of applications and operating systems, you may see slight differences between the screenshots in this document and your screen.**

### Signing In

1. **To configure Multi-Factor Authentication (MFA), you must be in a former Delphi or BorgWarner building location OR connected with Global Protect VPN.**
2. Start your web browser in private (or incognito) mode and navigate to <http://mfa.borgwarner.com>
  -  In Microsoft Edge, press CTRL-SHIFT-N to start a Private Mode window.
  -  In Microsoft Internet Explorer, press CTRL-SHIFT-P to start a Private Mode window.
  -  In Google Chrome, press CTRL-SHIFT-N to start an Incognito Mode window.
3. In the **Sign in** field, enter your BorgWarner email for the username and click the **Next** button.

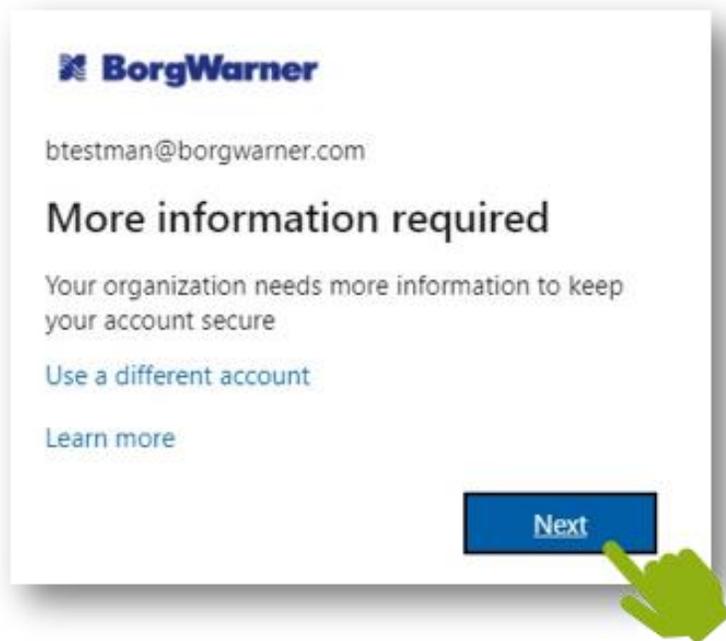


4. In the next **Sign in** window, enter your BorgWarner email and password, and click "Sign in."  
**NOTE: Your password should be the same as your DelphiDrive password.**  
Your sign-in screen may look like either window below:



5. If you receive the message, "More information required", this means you must enroll in Multi-Factor Authentication. Click "Next" and please move to the section titled "[First-Time Registration](#)" in this document.

If you do not receive the below message, this means you are already enrolled in MFA. If you wish, you may move to the "[Verify Your MFA Settings](#)" section in this document.



### First-Time Registration

1. IF after clicking "Next," you receive a message that states, "You cannot access this right now," this means you are not connected to Global Protect VPN or a Delphi/BorgWarner network. Please connect to the correct network and try again.



btestman@borgwarner.com

## You cannot access this right now

Your sign-in was successful but does not meet the criteria to access this resource. For example, you might be signing in from a browser, app, or location that is restricted by your admin.

[Sign out and sign in with a different account](#)

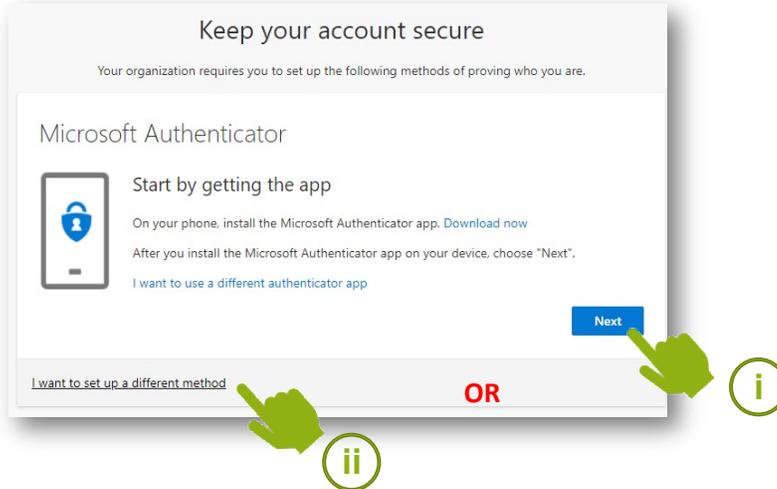
[More details](#)

2. Once connected to the network, you are ready to begin Multi-Factor Authentication (MFA) setup. BorgWarner supports 2 types of MFA: 1) an Authenticator code, or 2) an SMS message code.

To setup your preferred method, from the **“Keep your account secure”** screen:

- i. To configure the Authenticator, click “Next” and move on to step 3 below.
- ii. To configure the SMS message code, click on the “I want to set up a different method”, and move on to step 4 below.

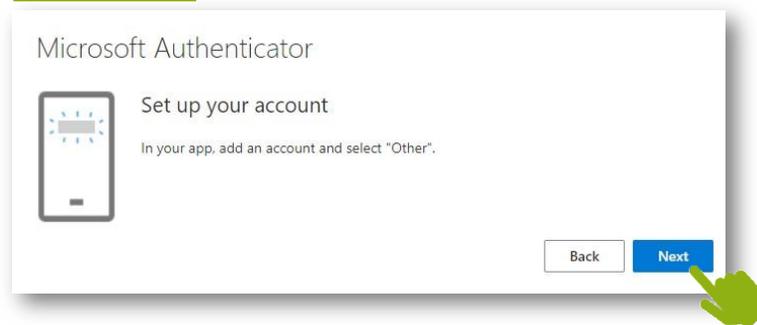
## ON YOUR PC



### 3. Authenticator Configuration:

- i. To configure the Authenticator as your Multi-Factor Authentication (MFA), first download and install Microsoft Authenticator from the Apple or Google app store. Once you have downloaded the app on your mobile device, the **"Setup your account"** screen will appear on your PC. Click **"Next"** to begin setup.

## ON YOUR PC



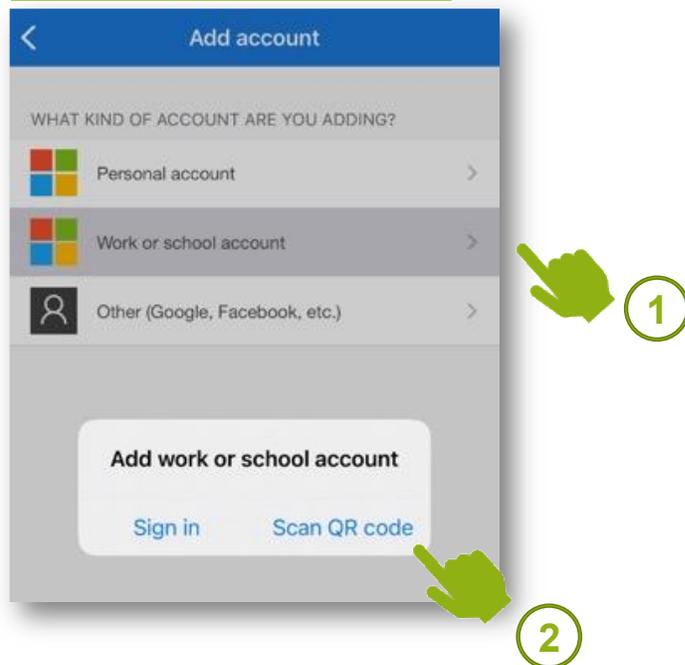
- ii. Launch the Authenticator app on your mobile device. If asked to allow camera access, please allow to enable your device to scan the QR code.
- iii. In the MS Authenticator app, tap the + symbol at the upper right corner.

## ON YOUR MOBILE DEVICE



- iv. On the **"Add Account"** screen, select **"Work or school account"** and then select **"Scan QR code."**

## ON YOUR MOBILE DEVICE

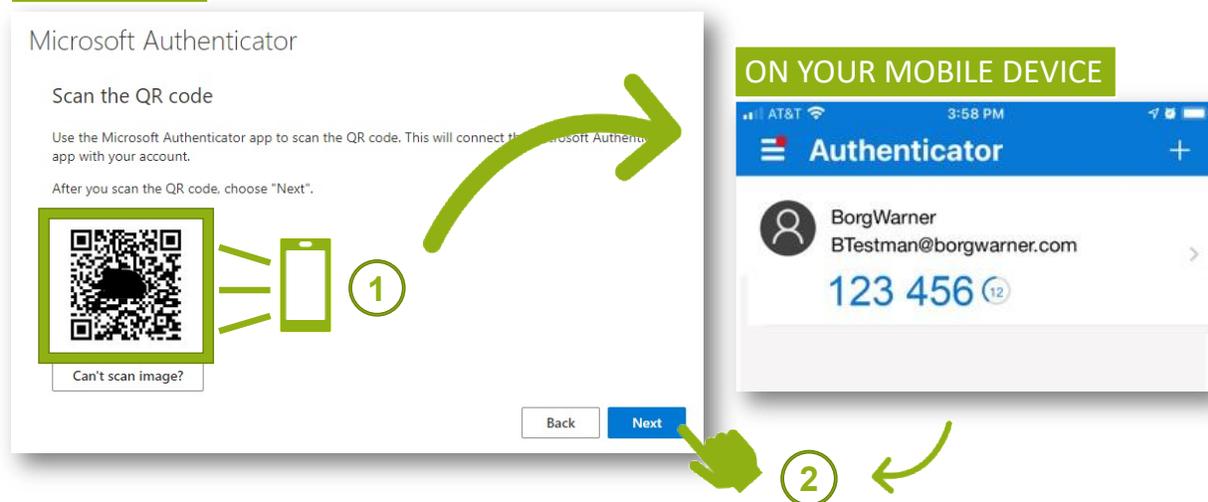


- v. Use your mobile camera to scan the QR code. (Your camera will automatically open on your mobile device; hover your camera in front of the QR code on your PC screen to scan the code)

Once you have successfully scanned the QR code, your BorgWarner profile will be added to the Microsoft Authenticator app on your mobile device. On the app, you will see your BorgWarner email address and a 6-digit code displayed (as shown below).

On your PC, click "Next" on the "Scan QR" page.

## ON YOUR PC



- vi. On your PC, enter the 6-digit code displayed in the MS Authenticator app on your mobile device. Type the code into the **Enter code** field on your computer and click the **Next** button.

## ON YOUR PC

Microsoft Authenticator

Enter code

Enter the 6-digit code shown in the Microsoft Authenticator app.

123456

Back Next

- vii. Once you have correctly entered the code, a **“Success!”** confirmation message will appear on your PC. Click the **Done** button.

## ON YOUR PC

Success!

Great job! You have successfully set up your security info. Choose “Done” to continue signing in.

**Default sign-in method:**

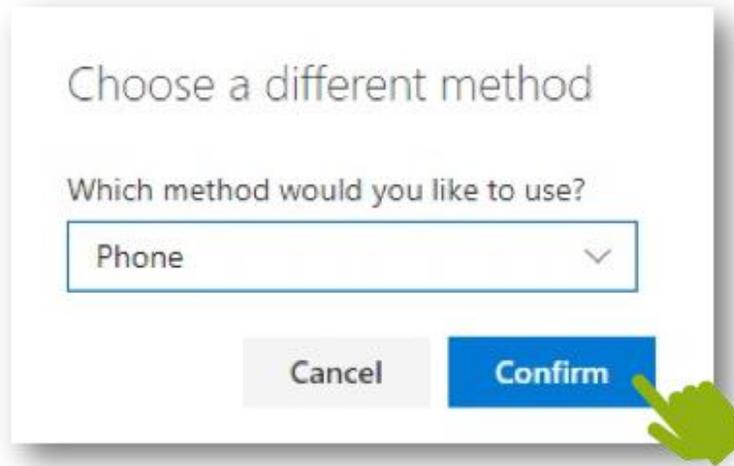
Authenticator app

Done

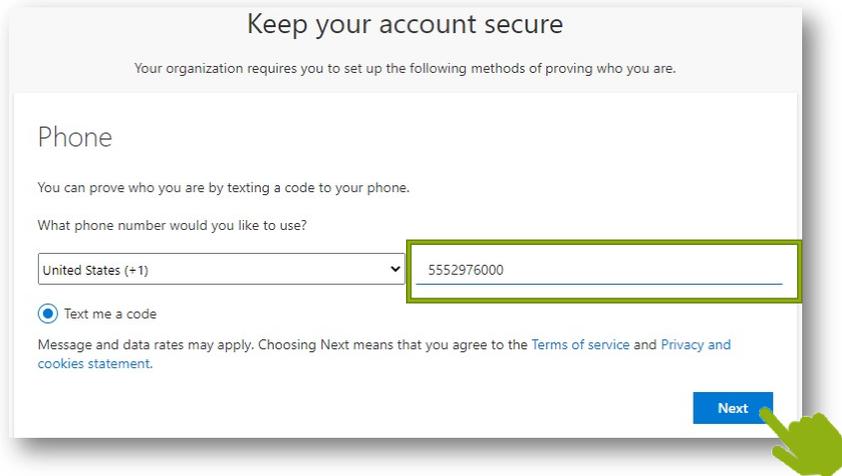
**Congratulations!** MFA has successfully been configured. After clicking “Done,” you will be automatically directed to the main security page where you can add another method (OPTIONAL – see [“Verify Your MFA Settings”](#) section), **or you may simply exit your browser session.**

#### 4. SMS Configuration

- i. To configure the Authenticator as your Multi-Factor Authentication (MFA) method, select “Phone” from the “Choose a different method” drop-down box, and then click “Confirm.”



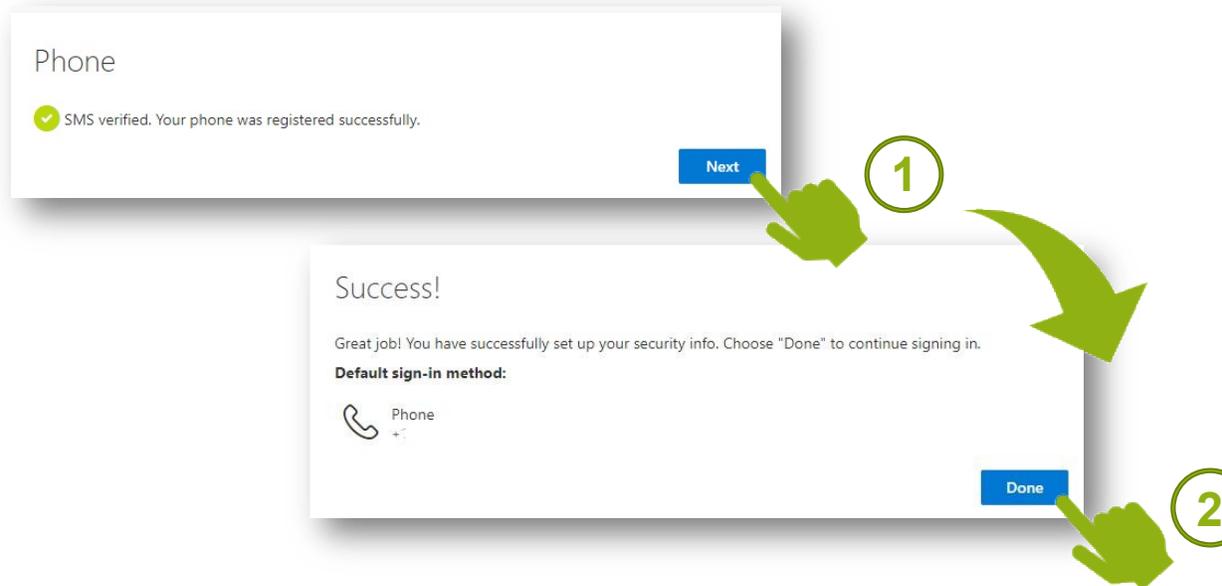
- ii. Enter your mobile number in the following phone configuration dialog box and click "Next"



- iii. You will be sent a code in an SMS text message. Enter the code on the "Phone" screen on your PC and click "Next."



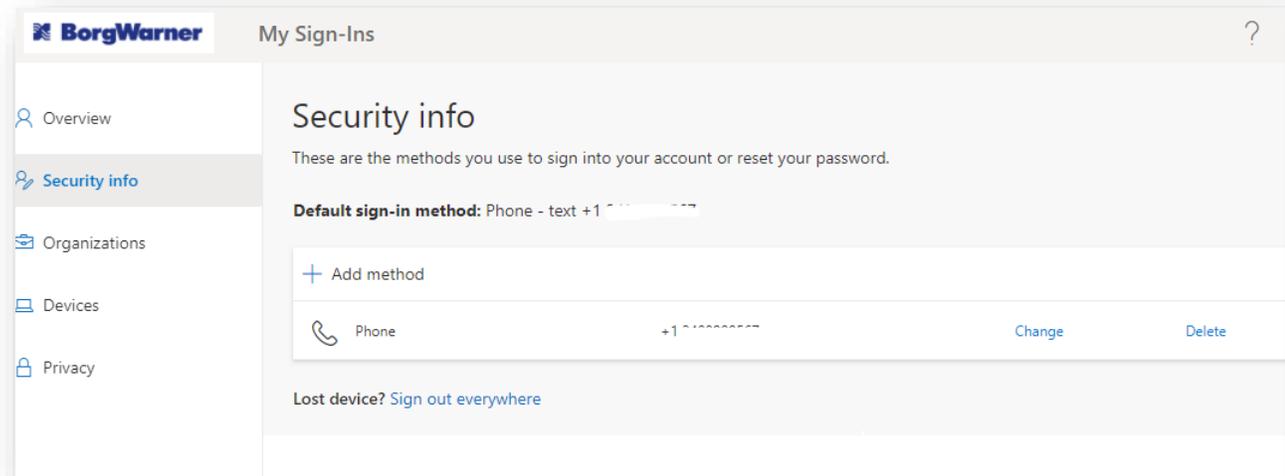
- iv. Once you have correctly entered the code, you will be notified on your PC that you have successfully registered; click “Next.” You will receive one more success message; click “Done.”



**Congratulations!** MFA has successfully been configured. After clicking “Done,” you will be automatically directed to the main security page where you can add another method (OPTIONAL – see [“Verify Your MFA Settings”](#) section), **or you may simply exit your browser session.**

### Verify Your MFA Settings

1. If you have already configured Multi-Factor Authentication (MFA), or MFA has been configured for you, then you will be prompted to supply your second factor information.
2. Once you have successfully entered your security information, you will be directed to the “Security info” page.



From this page you can Add, Delete, or Edit your existing MFA methods. You can also set your default MFA method if you have more than one method added (**a backup method is recommended**).

#### How to Select Your MFA Method During Sign-In

1. If you have more than one Multi-Factor Authentication (MFA) method added to your account, the system will use the one that you selected as default.
2. During the MFA sign-in, you can click on “Sign in another way” to switch methods.

